

Panel Requirements	Officer response	Panel feedback.
Community Safety trends (along with analysis) across the borough.	This information was provided in detail – along with interpretation of data	Continue to monitor
Comparison of responsibilities between Police, PSCO's and Wardens	Discussed at a number of panel meetings	further analysis requested as part of audit ad-hoc report.
Understand the perceived and potential impact of HCC withdrawal of ACSO function.	Discussed at Panel – in particular the (different) responsibilities of Police from partner agencies (and the impact of loss of ACSO's at a local level), and consequential impact to role of Wardens to where their focus of activity may have maximum impact.	Accepted monitor effects of ACSO's withdrawal
shift patterns / hours of work for wardens to reflect community need	Wardens operate on a 7 day rota. These have become relatively consistent over time. It was proposed therefore that HoS should explore the viability of reviewing shift patterns to ensure they coincide with incidents of ASB and in response to need / tasking.	Recommendation in final report Also suggested to look at ways of complimenting activity with other agencies.
To review Warden JD's and implications of formal accreditation.	Whilst the JD's have been reviewed a number of times since inception, the responsibilities remained largely the same. The emphasis has shifted, and whilst enforcement is necessary, community engagement and proactive intervention is considered the local authority role as part of our Community Engagement responsibilities.	Accepted Refer consistency of format for JD's to HR
To review key responsibilities of Warden – compared to Police and PCSO (and to ensure no unnecessary duplication)	Discussed in detail. When Warden function was established, there were no PCSO's, however, once introduced, much of the Warden's activity was subsumed by PCSO's As a consequence, the Local Authority role is to 'add value' in other aspects of community safety. This is an approach support by the Police – seeing the LA role more as proactively supporting in community engagement activity.	Accepted Once agreed key responsibilities to feature in up-to-date job description (if amended)

Test Valley Borough Council – Overview and Scrutiny Committee – 20 January 2016

<p>A 2 month log to be maintained by Wardens for 'snapshot' of day to day activity</p>	<p>Provided.</p>	<p>Requested for this activity to continue for monitoring purposes.</p>
<p>The opportunity to discuss community policing and the relationship between Police and other agencies.</p>	<p>Arranged (through Chief Inspector Kory Thorne) for Inspector Paul Markham to attend the November OSCOM panel meeting to respond to questioning</p> <p>Police view that greater value could be had by more proactive / engagement activity being undertaken by TVBC (to support joint outcomes to reduce crime and ASB)</p>	<p>Accepted</p> <p>Panel felt that whilst patrolling may provide little evidence of improving outcomes, it provided essential 'public reassurance' to the Community.</p>
<p>Protocol to be put in place for establishment of PACT's and for providing info to Ward Members in advance of PACT meetings</p>	<p>PACTs are typically chaired by Police or ASB officer (not Warden). However, action notes and minutes (post meetings) and agenda (in advance of meetings) to be shared as a matter of course with Ward Members (subject to redaction of personal or sensitive information).</p> <p>PACT protocol is established and 'owned' by Police, and governed by the CSMG.</p>	<p>Accepted</p> <p>Panel requested to review protocol for PACTS with the Police</p>
<p>Panel requested for Wardens to receive 101 call log directly</p>	<p>Police are responding authority. If they seek or require LA (or other agency) assistance, then they are make contact.</p>	<p>No Action</p> <p>Panel requested Police to attend PC meetings (if on duty and if / where their attendance would 'add value' to discussion)</p>
<p>Review use of CCTV</p>	<p>Policy and Report provided and reviewed (following the issue of "Protection of Freedom Act" - 2012)</p> <p>Policy is clear – as to where CCTV can (and can't) be used.</p> <p>Briefing to be provided to OSCOM following the most recent OSC self assessment.</p>	<p>Accepted</p> <p>To keep procedures under review following updated legislation and Acts</p>
<p>the panel expressed concern regarding the ASB Officer capacity and caseload.</p>	<p>Tasking was discussed with the panel. Agreed this will be kept under review – in particular as Supporting Families Project continues – and to ensure there is clarity as to TVBC responsibilities</p>	<p>Continue to monitor (esp caseload through Supporting Families Project)</p>

Test Valley Borough Council – Overview and Scrutiny Committee – 20 January 2016

<p>Review Warden's powers</p>	<p>Suggest review in conjunction with Environmental Health – based upon use of current powers, and in light of effectiveness in trying to proactively engage with local communities (as this can give a mixed message to the public)</p>	<p>Review powers in conjunction with Environmental health (and how extensively they are used currently)</p>
<p>Examples Community Safety / Warden Functions in other districts</p>	<p>Portsmouth and Southampton – no longer have wardens with accredited powers, main community safety activity is in assistance with housing matters.</p> <p>Chichester – still have Warden function. Operate primarily on community engagement (with community safety as part of this role) – similar to TVBC, however, their wardens are not accredited.</p> <p>Basingstoke and Deane – 12 patrolling wardens (with similar powers to ACSO's) plus environmental responsibilities.</p> <p>Winchester – accredited wardens, operate across a number of service areas (housing, estates, etc).</p> <p>No other districts across Hampshire or Sussex retain wardens.</p> <p>Newbury – retain wardens, but employed by Housing Association and deployed onto their estates only.</p>	
<p>Evidence that wardens prevent petty crime (eg pilfering from local shops)</p>	<p>Where this is an issue, premises owners ought be encouraged to employ security guards (and take responsibility for own premises – as opposed to expecting wardens to provide this service).</p>	